

Banner Feedback From USF Faculty

March 5th, 2007

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Classroom Location

- Lists of classes should include the classroom location
- SIS 105 and 107 do not have this info
 - Must go to SIS 130
- The current web for students also lacks this information

Classlists

- Include email address of students

Excel Classlists

- Faculty use Excel for grade books
- Cut and paste is tedious
- VMS command: class_list

Classes with sections

- Ability to look at all sections of a particular course (SIS 105)
 - Enrollments for each course
 - Total enrollment for all sections

Cross-listed Courses

- Provide one screen to look at all cross-listed courses
- One cap for all cross-listed courses
- Possible to have a cap of 20, with 5 from one of the listing and 15 from the other

Waitlist Management

- Current electronic waitlist system used by RHET
- Need to differentiate between
 - Students who need a course
 - Student who just want to change
- Schedule checks and updates

Student Transcripts

- SIS 136
 - Cumulative GPA
 - Probation status
 - All on same screen

Placement Scores

- Easy to access and read placement scores
- All on one screen

Student Contact Info

- Provide all student contact info on one screen
 - name, address, email phone
- Ability to track changes in these fields
- Ability to “click” to email to a student

Access to Past Data

- Access all grades for a particular student any number of years back
- Needed to recall how a student performed for letters of recommendation

Faculty Schedule

- Ability to see an individual faculty member’s course schedule, including
 - title, course number
 - location, days and times
 - enrollments
- Current and past semesters

Instant Reports

- Check the enrollments of all classes in a single department at once (SIS ID5)
 - Actual student numbers (not percents)
 - Commonly used by department chairs

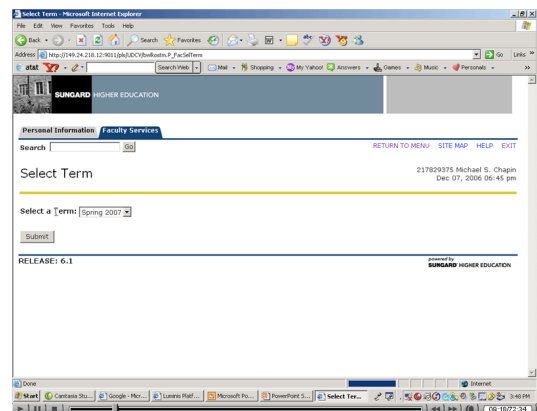
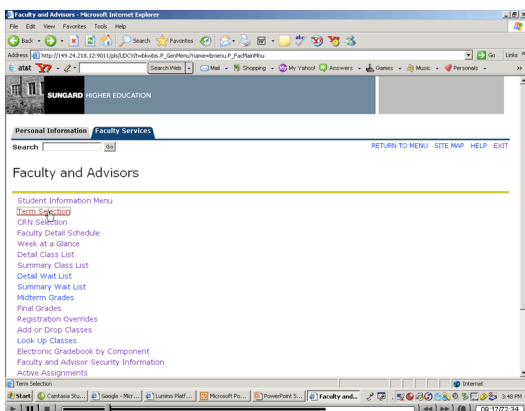
Banner Comments and Observations

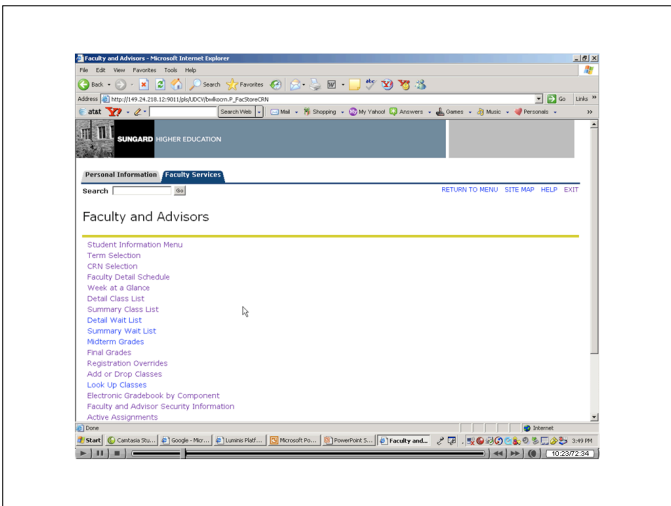
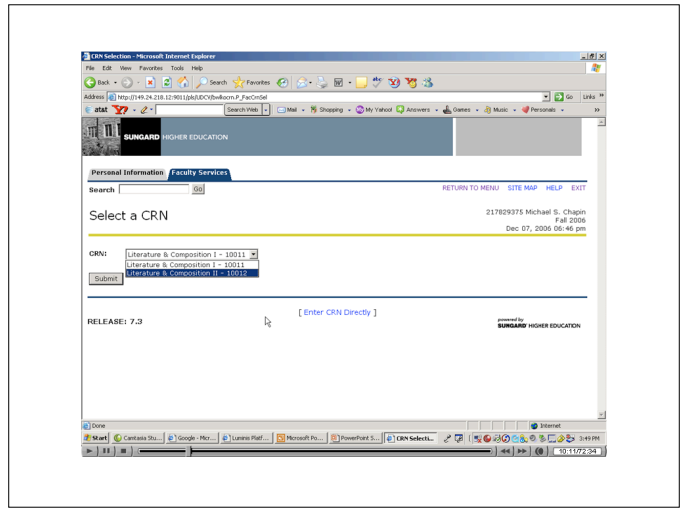
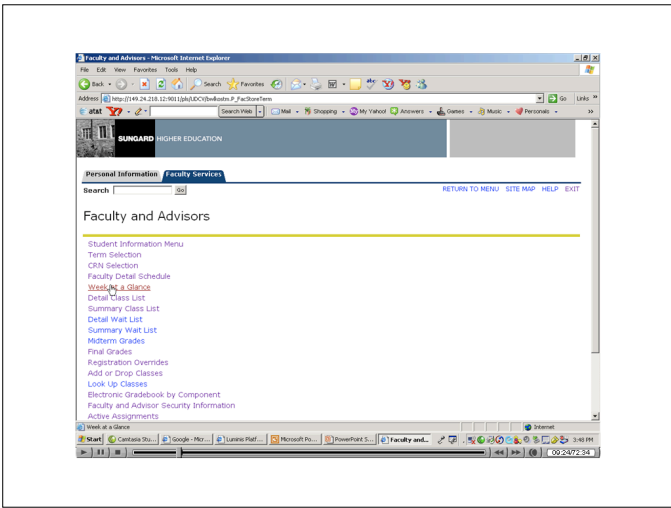
General UI Comments

- System seems clunky. Lots of clicking.
- Much slower than SIS
 - Faculty/staff will be less productive
- Need to navigate back to “main menu” to change context (e.g., a different student)
- Pull down menus will become too large
- Class search: can find a class, but can't click to get the class list

Lack of Context

- Banner requires the user to select a “context”
 - E.g. term
 - This context is not displayed on the main menu



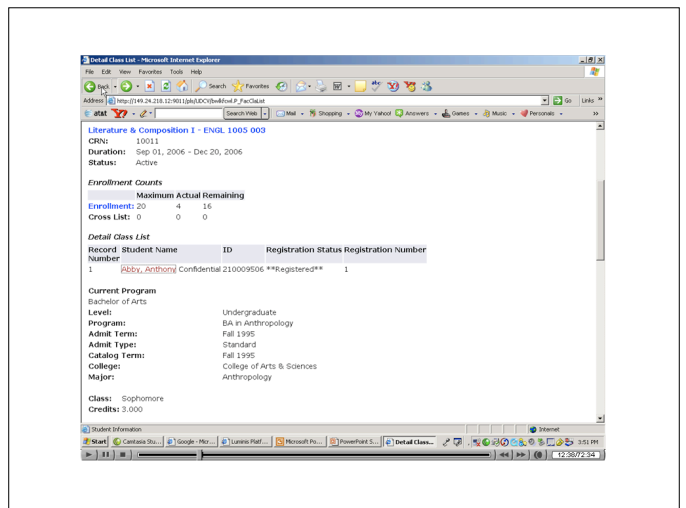


No Email in Class List

- Looking at a classlist, why not have the student email address(es) readily available?
- Click to email

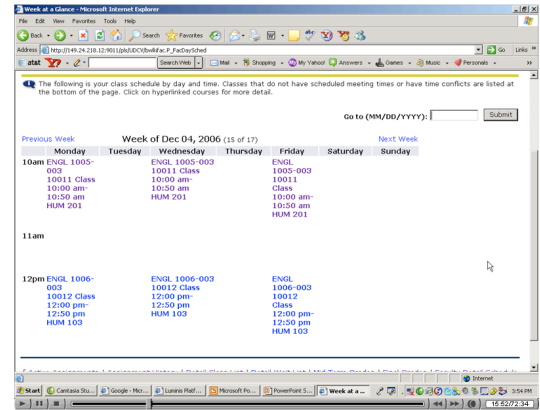
Student Info is Bulky

- Could condense information to see more on one page



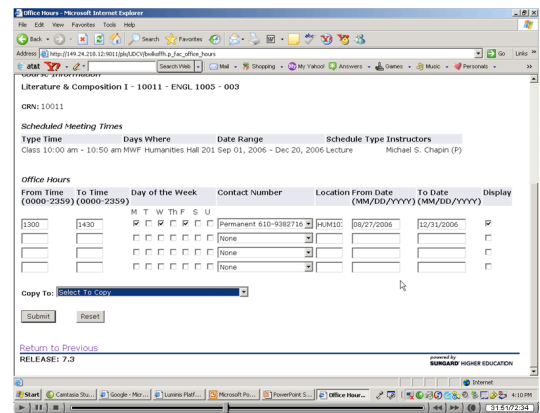
Date Entry

- User must enter a date string
- Why not have a calendar pop-up?



Contact Number

- Why use drop down?
- Now faculty must go to another menu to edit contact number?



Add/Drop

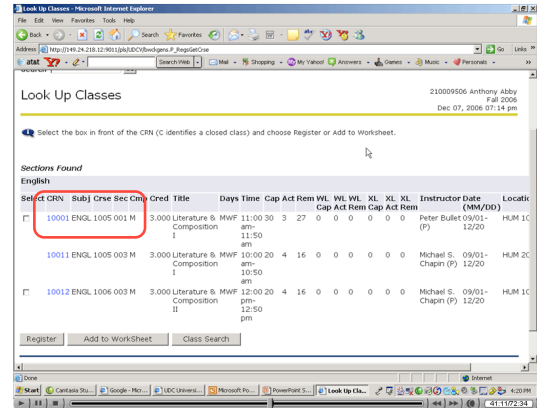
- Why can't advisors add/drop for students directly, as they can now?

Removing Holds

- Cannot remove holds in faculty self-service?

Why CRN?

- Not needed
- Confusing



Class lists

- Is it possible in banner to get a class list for any class and not just the ones you are teaching?
- Can we modify summary info? E.g., major?
- Student Photos: Can they be integrated with the current system?
- Will it be easy to print class lists?

Grading

- All on one page

Advising

- Advisors can't simply drop students from courses?
- Can advisors give course overrides for courses they aren't teaching?

Degree Audit

- Demo degree audit confusing

Browser Compatibility

- Only IE?
- Need:
 - Firefox
 - Safari (Mac OS X)

First, what faculty will miss from SIS

- Fast interaction
- Less screens
- Much information fits onto one page

SIS and Banner

- SIS has a learning curve
 - But, once you learn, you get faster
- Banner has learning curve
 - But, more knowledge won't make you much faster

Task Oriented Interface

- Have "wizards" that take you through common tasks
 - Advise a new student
 - Help a student find a class (perhaps CORE) to fit into his/her schedule

Banner Internet Native

- Initial impressions
 - Very slow, unintuitive
 - Built on slow technology
 - Java Applets/Application
 - Slow startup
 - Need many screens to input data (forms)

Web Apps can be good

- Consider the following modern sites
 - Orbitz
 - Gmail and Google Calenar

What can we do?

- Try to address the deficiencies the best we can with
 - Configuration
 - Programming
- We are customers and Sungard should listen to us. Help shape future versions.

Communication Studies

- Letter codes
 - Communication Studies Division (COMS)
 - English as a Second Language (ESL)
 - Rhetoric and Composition (RHET)